

About Hotel MSSNGR

Hotel MSSNGR is one of the leading software solutions for guest communication for hotels and resorts. Our innovative technology enables hotels to quickly realize significant efficiency gains in their communication efforts while vastly improving the guest experience at the same time. The Hotel MSSNGR analytics suite enables our customers to deeply understand their guest's behavior during their stay on site. Hotel MSSNGR was founded in 2012 and serves close to 500 hotels worldwide.

Position

Hotel MSSNGR is seeking a Product Manager to join our product team in Berlin. You'll identify the highest impact features for our clients, prioritize, and deliver improvements in a reliable way. You will work in a team with people from product design, engineering, and customer support to create a healthy, meaningful product. This role requires a strong understanding of customer behaviour to iterate on and prioritize features. The successful candidate will have strong communication skills, understand how to define product priorities and drive concepts from business requirements to launch, support and iteration.

Responsibilities

- Balancing business needs, customer needs and technological capabilities into a strong product
- Working in a cross-functional team, serving as product and project manager, to define product specifications, establish milestones, and manage the development, and implementation against realistic deadlines and goals
- Measuring product performance and identification of key levers of improvement - including design and analysis of relevant reports
- Communicate product status, key issues and launch plans to key constituents across the organization
- Coordinate a remote team to constantly do the right things, and has a healthy balance of innovation, reducing technical debt and providing maintenance and support

Required skills

- You have at least 3 years of experience working as a Product Manager for web-based solutions in cross-functional teams
- Demonstrated customer mindset with a preference for services and mobile background
- Good business judgment, BS/BA required, technical background preferred

- Excellent communication and teamwork skills
- Highly detail-oriented and analytic skills
- A passion for travel and hotels is a highly valued
- Proficiency in spoken and written German is a plus
- Work experience in a distributed team is a big plus

Benefits and perks

- 5 weeks of paid vacation
- No stupid meetings
- An awesome loft office in Berlin-Kreuzberg
- Multiple social events, e.g. team dinners, culture & sports, retreats
- A culture of working remotely
- A fantastic team

Contact

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